

HostPapa Review

HostPapa is a Canadian web hosting company with operations across North America, Europe, and Asia. Founded in 2006, the company has grown considerably over the years. At last count they were hosting nearly 200,000 websites along with offering tertiary services including website building and online marketing.

Note that HostPapa focuses mainly on small businesses and individual website owners. Their primary hosting offerings are as follows:

- Shared web hosting
- WordPress hosting
- Online stores
- Virtual private servers (VPS)
- Reseller hosting.

Customers looking for a fully functional website with absolutely no effort on their part can choose the Do-It-For-Me program. This is a managed hosting plan that includes a custom-built website designed by HostPapa professionals.

HostPapa WordPress Hosting

WordPress hosting offers optimized WordPress performance built with speed in mind. HostPapa offers three different WordPress plans, each one with one free domain name registration. Their starter plan allows for two websites; their other two plans allow unlimited websites. All WordPress plans come with cutting-edge security, performance optimizations automatic updates, and a 99.9% uptime guarantee. Pricing is as follows:

- **WP Starter** – \$3.95/month for the first year, \$8.99/month thereafter
- **WP Business** – \$5.95/month for the first year, \$13.99/month thereafter
- **WP Business Pro** – \$12.95/month for the first year, \$21.99/month thereafter.

HostPapa Online Stores

HostPapa offers eShops to customers looking for an e-commerce solution. Customers can build a new shop from scratch using HostPapa's drag-and-drop interface. Guided setup and management along with a free 30-minute consultation are available to all new customers.

Customers with already-working eShops stores can take advantage of HostPapa's free migration service. There is no platform service fee and migration is handled by a trained professional. All online stores come with a full list of HostPapa benefits including easy store set up, performance optimization, and leading-edge security. There are four different plans available:

- **Bronze** – \$19.99/month
- **Silver** – \$39.99/month
- **Gold** – \$79.99/month

- **Diamond** – \$139.99/month.

HostPapa Shared Hosting Plans and Prices

Shared hosting plans are very similar to HostPapa's WordPress plans. The primary difference is that shared hosting does not come with WordPress pre-installed. Nonetheless, shared hosting comes with a free domain name and set up, cPanel, and a 99.9% uptime guarantee. Shared hosting plans are as follows:

- **Starter** – \$3.95/month for the first year, \$7.99/month thereafter
- **Business** – \$3.95/month for the first year, \$12.99/month thereafter
- **Business Pro** – \$12.95/month for the first year, \$19.99/month thereafter.

HostPapa Virtual Private Servers

VPS hosting from HostPapa is intended for growing small businesses and larger companies that need a scalable solution in a secure, virtual environment. VPS plans feature 24/7 support provided by a team of VPS experts. Customers can host unlimited domains and websites thanks to guaranteed dedicated resources that are scalable at a moment's notice.

VPS Hosting Prices

HostPapa offers five different pre-configured VPS plans in a variety of price ranges. Each of the five plans can be customized at the time of purchase. Note that customization alters pricing. Base pricing is as follows:

- **Mercury** – 4 CPU cores, 2 GB RAM, 60 GB storage (starts at \$19.99/month)
- **Venus** – 4 CPU cores, 4 GB RAM, 125 GB storage (starts at \$59.99/month)
- **Earth** – 8 CPU cores, 8 GB RAM, 250 GB storage (starts at \$109.95/month)
- **Mars** – 8 CPU cores, 16 GB RAM, 500 GB storage (starts at \$169.99/month)
- **Jupiter** – 12 CPU cores, 32 GB RAM, 1 TB storage (starts at \$249.09/month).

Note that all these prices are discounted prices listed at the time this review was written. Regular pricing was not available.

HostPapa Reseller Hosting Plans

Resellers are invited to check out HostPapa's reseller hosting plans. These are plans that provide resellers with dedicated, protected server space they can use to host their customer's websites. Reseller plans come with HostPapa's commitment to superior technology and industry-leading security.

With reseller hosting, resellers can manage all their domains and websites in a single location. Websites are hosted on fast solid-state drives for superior performance and, of course, resources are immediately scalable to account for growing reseller businesses. There are five reseller plans to choose from.

HostPapa's Other Services

One of the things that sets HostPapa apart is their list of services that go above and beyond hosting. We have already talked about full website builds, but there is more. HostPapa offers a number of office services including business e-mail, the G Suite, and Microsoft Office 365 hosting.

HostPapa Coupon Codes and Promotions

At the time of this writing, HostPapa was offering a coupon code for new customers looking for a free domain name and a discount of up to 74%. The code can be found here on our website. Coupon codes are temporary, and they also change from time to time.

HostPapa's website lists plenty of promotional pricing for new customers. It is assumed that introductory prices are good for one year of service after which regular prices kick in. However, it is never a bad idea to check with the company before signing up.

HostPapa Customer Service and Technical Support

Customer service and support are available around the clock. HostPapa's support team can be reached via a toll-free telephone number, e-mail, fax, and snail mail. There is also a chat tool pinned to the top and bottom of every page on the HostPapa website.

Self-help support is available via an online knowledge base that contains a treasure trove of information in document form. Their knowledge base is one of the most extensive we have seen. The one downside is that it might take some time and quite a few clicks to find what you're looking for.

HostPapa Overall Rating

HostPapa's reputation as a web hosting company for small businesses and individual website owners is well earned. They are one of the larger web hosting companies with a global footprint and servers located around the world. Their pricing is very competitive and their support is comparable, but their services above and beyond hosting are what sets them apart.

Our rating: 4.75 / 5 stars